Miriam Kaufman
Executive Director

Person Centered Dispute Resolution Process

If there is a disagreement within the person centered process regarding a certain goal and skill, the rest of the goals and skills will be implemented so that the life plan can be created and services can be provided.

There will be a 1week period where individuals and their circle of support will rethink the goal and skill being disputed, to determine if another version or format of dealing with this particular skill or goal can be addressed.

After the week the provider and the individuals and their circle of support will reconvene to negotiate or compromise regarding the issue at hand.

If the dispute is not resolved, then the individuals and their circle of support will contact the clinical director of Special Care, Ari Weichselbaum @718-252-3365 x 105.

The clinical director will try his best to reach a conclusion and agreement in the matter at hand. If the matter is still not resolved the individuals and their families will contact the executive director, Miriam Kaufman @ 718-252-3365 x 108.